

The P.A.T. Center 2nd QUARTER NEWSLETTER

June 2026

Quality • Service • Continuous Improvement

Updates for clients, families, employees, referral sources, and
community stakeholders



CARF 2026: What Changes July 1?

Selected updates especially relevant to The P.A.T. Center

Artificial Intelligence

New written AI policies address permitted use, disclosure, privacy, sensitive data, human oversight, incident response, annual review, and updates.

Technology & Data

Strategic planning now more clearly considers current technology use, gaps, opportunities, access, service delivery, and performance improvement.

Stakeholder Input

Leadership uses input from persons served, personnel, and other stakeholders—including input related to technology planning.

Rights & Accessibility

Freedom from discrimination is newly identified in the rights standards, while diversity considerations are incorporated into accessibility planning.

Performance Improvement

CARF added analysis of service-delivery indicators at applicable specialty program, designation, or special-population levels.

Program Language

Selected terminology was updated, including “substance(s),” “advanced practice professional,” and “health-related social needs”; overdose signs were added to medication-use education.

CARF notes that its list of notable changes is not exhaustive. Applicable sections of the current manual should be fully reviewed and implemented.

CARF Is Coming!!

August–September 2026

Preparing to demonstrate quality, safety, and person-centered care



What surveyors may do

Review records and organizational practices, observe services, and interview persons served, personnel, referral sources, and other stakeholders.

What we should demonstrate

Current policies, accurate documentation, staff competency, safe practices, client rights, stakeholder involvement, and continuous improvement.

Why it matters

The survey is an opportunity to show how our systems support high-quality behavioral health services across our programs and locations.

Your Feedback Matters

Clients, families, stakeholders, and referral sources can help us improve



Satisfaction Surveys & Suggestions

Visit The P.A.T. Center website to complete a Satisfaction Survey or submit suggestions. Feedback helps guide program planning, performance improvement, strategic planning, resource planning, workforce planning, and technology planning.

peopleadvocatingtransition.com

We want to know what is working—and what needs to improve.

Employee Open Enrollment

May 2026



Benefit Options

Eligible employees were able to review benefit options and enroll in health, dental, and disability insurance policies during the May 2026 open-enrollment period.

Employees should review their benefit elections and keep copies of enrollment information for their records.

HEALTH

DENTAL

DISABILITY

Workforce Update

Names removed to protect employee privacy

1st Quarter New Hires

14 total

MHP: 4
Office Support Staff: 2
QBHP: 8

2nd Quarter New Hires

3 total

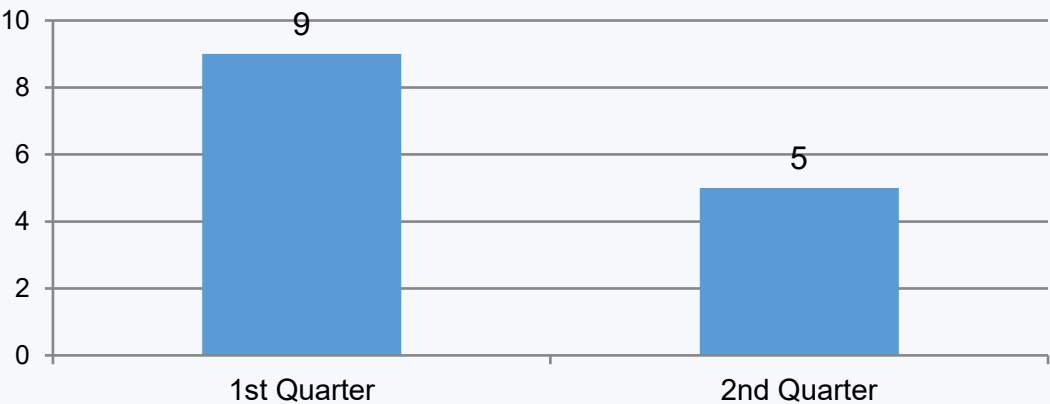
MHP: 1
QBHP: 2

2026 Hires Reported

17 total

MHP: 5
Office Support Staff: 2
QBHP: 10

Reported Separations



Q1: 9 • Q2: 5 • Total
reported: 14

We're Hiring!

Current opportunities listed on The P.A.T. Center careers page



Licensed Mental Health Therapist

North Little Rock, Little Rock & Pine Bluff • Full-time and part-time • Licensed mental health professionals.

Qualified Behavioral Health Provider (QBHP)

Little Rock & Pine Bluff • Full-time • Bachelor's degree in a human service-related field.

Bilingual QBHP

Little Rock • Full-time and part-time • English/Spanish required; high school diploma required, bachelor's degree preferred.

Internships are available at all three locations. Pine Bluff is an approved HRSA/NHSC site; eligible clinical providers may qualify for student-loan repayment assistance.

Moving Into the Third Quarter

What we need to keep doing

Complete required training

Stay current with required Relias and agency training.

Protect confidential information

Follow privacy, security, EHR, and AI requirements.

Document accurately and on time

Make documentation support the services actually provided.

Keep services person-centered

Respect rights, accessibility, choice, dignity, and freedom from discrimination.

Ask for feedback

Use client and stakeholder input to improve services and systems.

Prepare for CARF

Know your role, policies, procedures, and how your work supports quality.

Thank you to our clients, families, employees, referral sources, and community partners.

Meetings & Events — April through June 2026

Key internal meetings, training, conferences, and webinars

APR 14
Safety Meeting

APR 23
Safety Meeting

APR 30
**Annual Billing Conference —
AFMC**

JUN 2
CPI Training

JUN 16
Safety Meeting
Internal Health & Safety Reports Due

JUN 25
Advisory Board Meeting

JUN 30
Medicaid 101 Webinar

2025–2026 School-Year Closing Dates

Planning dates for school-based services and summer transitions

Little Rock School District

May 21, 2026

Final student day confirmed in district school communications.

Pulaski County Special School District

May 21, 2026

2025–2026 calendar lists May 21 as the last student day.

North Little Rock School District

May 21, 2026*

Please confirm against any final district weather/make-up-day notice.

Pine Bluff School District

June 5, 2026

District announcement confirms June 5 as the students' last day.

Watson Chapel School District

Date to be verified*

A current 2025–2026 final student day could not be reliably verified from the district materials located.

**District calendars may change because of weather or make-up days. Confirm final dates before scheduling end-of-year services.*