

People Advocating Transition



New Employees of November:

Tiffany Williams-QBHP/Office Support
Latecia Barnes-QBHP
April Taylor-QBHP

New Employees of December:

Holly Schau-Office Support
Courtney Smith-Office Support
Karmiesha Smith- QBHP

Upcoming events!

CARF Visit

- **March 30-31, 2020**

New location

- **STAY TUNED!**

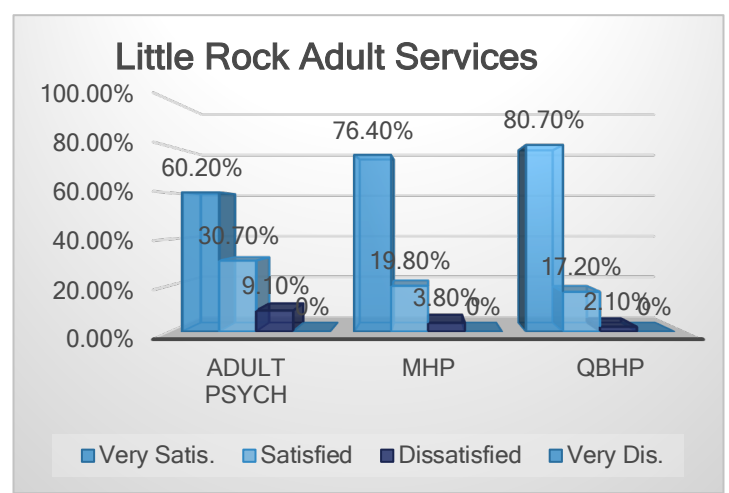
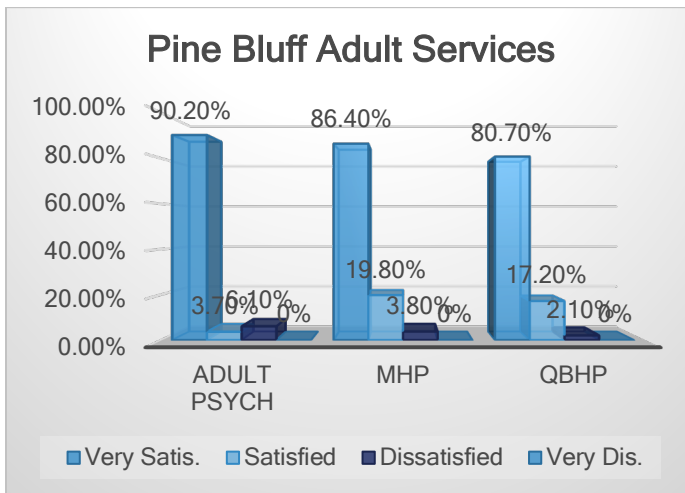
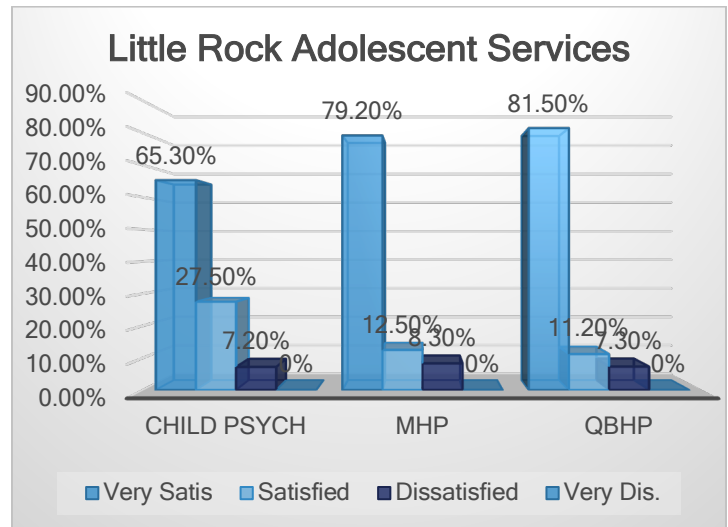
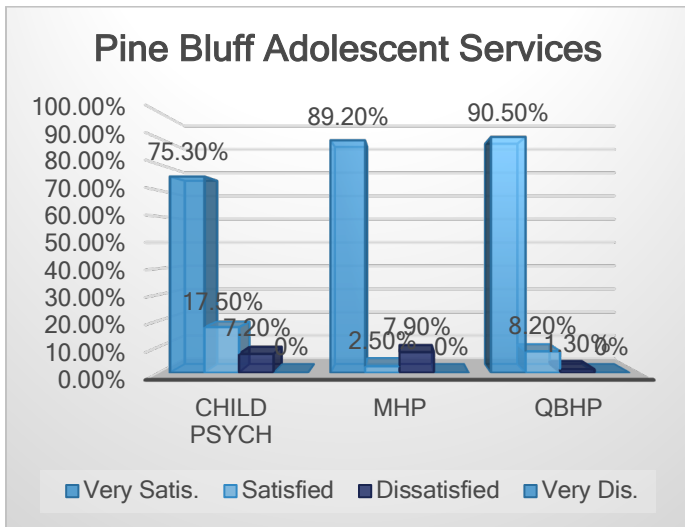
AWARDS!

The P.A.T. Center was awarded a grant from Safe Care!

Congratulate our QBHP's Katrisha Gluelager and Kyla Barkins on passing their exams! Mrs. Gluelager is now an APRN and Ms. Barkins is now a LMSW. Great job ladies!

SATISFACTION SURVEYS

As CEO of the agency, I take the treatment of our clients seriously. The agency makes ongoing efforts to improve quality, accessibility, and effectiveness of services. Our clients, stakeholders, and employees' opinions matter so much to us that we decided to create a survey in effort to help us improve the quality of our services. Overall, the survey shows the clients are generally satisfied. -Ronald Kirby, CEO



What you need to know: Q and A

- I. **Does the agency still do school-based, home-based, and in-office services?**
 - A. **Yes, the agency continues to offer treatment in varied settings to meet the needs of the clients.**

- II. **Will my therapist or case manager change?**
 - A. **No, we will make every effort to keep clients with their current therapist and QBHP.**

- III. **Are there new services offered by the agency?**
 - A. **Yes, the agency is doing life skills groups, substance abuse groups for adolescents and adults, and SAFE Care.**

Employment Opportunities

The agency continues to search for the highest quality staff to service the needs of our diverse clientele. We are currently hiring for all locations. Full-time and part-time positions are available. To apply, please submit a resume, cover letter, and a list of references to:

thepatcenter@yahoo.com or fax to:

(501)-265-0300 for Little Rock

(870)-534-4906 for Pine Bluff



Therapist

LICENSED

Minimum Qualifications: Licensed psychologist, LCSW, LMSW, LPE-I, LPC, LAC, LMFT, APN, OR CNS with a speciality in psychiatry or mental health.

Qualified Behavioral Health Provider (QBHP)

BACHELOR'S LEVEL

Minimum Qualifications: Bachelor's degree in a human service-related field.

Office Support Staff (OSS)

Minimum Qualifications:

Bachelor's degree in business, economics, or human resources related field preferred.

Past Events!

Judge E. Brown Back to School Breakfast: August 19, 2019

Attended Open House for Daisy Bates Elementary- September 26, 2019

Psychotropic Drugs Course with Dr. Gannoe: October 3, 2019

Help Fair at Hall High School: October 17-18, 2019




Turkey Giveaway: November 19, 2019

Advisory Board Meeting: December 21, 2019



Christmas Party: December 21, 2019

Below are the 2019 plans that have been accomplished or currently in progress

Cultural Competence and Diversity Plan

-  Contract with a Spanish-speaking MHP and/or QBHP
-  Hire a Spanish-speaking substance abuse counselor
-  Conduct annual staff diversity training



Accessibility Plan

-  The agency has 5 new graduate students that transitioned into license positions
-  The agency purchased one vehicle to service the Little Rock Location



Risk Management Plan

-  Trained additional staff in auditing for corporate compliance issues
-  Expanded services for compatibility with PASSE models to stabilize revenue

Strategic Plan

-  Develop substance abuse program into fully operational program with multiple locations and have it being financially profitable.
-  Develop Therapeutic Communities program for Pine Bluff and Little Rock.

Technology Plan

-  Goal 1: Develop electronic medical record to support each service location and program for ease of communication of information.
-  Goal 2: Utilize website and social media and other electronic outlets to spread awareness of community events, recruit staff, and advertise services/programs.