

**PEOPLE  
ADVOCATING  
TRANSITION  
NEWSLETTER**

The Pipeline is the quarterly newsletter for the agency created for our stakeholders providing ongoing updates, introducing staff, and our efforts to provide quality services and performance.

Volume 6, Issue 2  
Summer Edition



# **The P.A.T. Center**

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## MERGER AND EXPANSION

The P.A.T Center and the PAT Center II, Inc. has merged and we are not one agency called "People Advocating Transition". We envision serving more adults, clients with substance abuse issues, and court involved clients. The administrative office is located in Pine Bluff, AR at 620 South Laurel. You can contact us at 870.534.4900 or via fax: 870.534.4906.

The agency has locations in Pine Bluff, Little Rock, North Little Rock, and Forrest City. We provide an array of mental health and substance abuse services at all locations including: medication management, therapy, paraprofessional services, psycho-educational, advocacy, and outpatient substance abuse treatment. Our staff is equipped to service adults, adolescents, children, and families.



## WHAT YOU NEED TO KNOW: Q AND A

Q. Does the agency still do school-based, home-based, and in-office services?

A. Yes, the agency continues to offer treatment in varied settings to meet the needs of the clients.

Q. Will my therapist or case manager change?

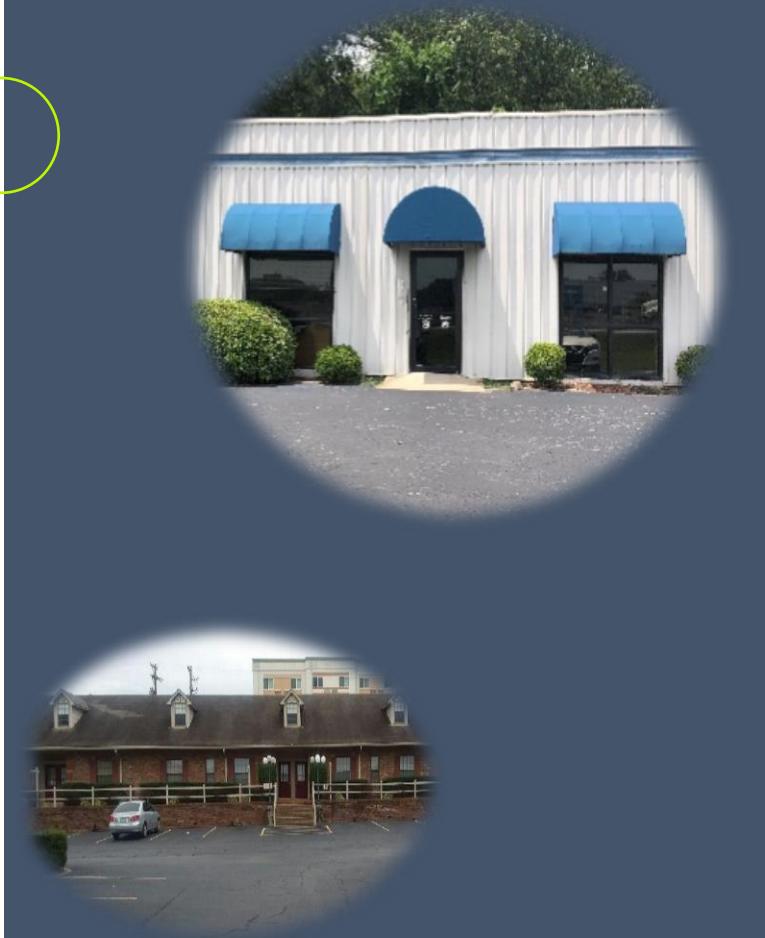
A. No, we will make every effort to keep clients with their current therapist and QBHP.

Q. Are there services in North Little Rock and Forrest City locations?

A. Yes, we have mental health and outpatient substance abuse services all locations.

Q. Are there new services offered by the agency?

A. Yes, the agency is doing life skills groups, substance abuse groups for adolescents and adults, and SAFE Care (Forrest City). We are also looking to expand services to include day treatment for adults.





## SATISFACTION SURVEYS

As the CEO of the agency, I take the treatment of our clients seriously. The agency makes ongoing efforts to improve quality, accessibility, and effectiveness of services. Our clients, stakeholders, and employees' opinions, concerns, and suggestions matter. In an effort to improve we solicit input about the accessibility, effectiveness, and efficiency of our services. The clients, referral sources, and employees are overall generally satisfied with the services and employment setting. There were areas that client's, referral source, and employees suggested including of expansion of services to include day treatment, support groups, and more adult services.

The agency takes feedback from stakeholders seriously. Areas of improvement identified through the survey include client requesting assistance with basic needs (e.g., clothing, food, shelter), asking for transportation to appointments, and asking for a male MHP. The agency will present the comments, suggestions, and issues to the advisory board, employees, and incorporate into plans. —Ronald Kirby, CEO

### PINE BLUFF

**Child/Adolescent/Parent N=79**  
Psychiatrist = Very Sat = 65.3  
MHP = Very Sat = 79.2% QBHP = Very Sat = 81.5%

### **Adult N=55**

Psychiatrist = Very Sat = 60.2%  
MHP = Very Sat = 76.4% QBHP = Very Sat = 80.7%

### LITTLE ROCK

**Child/Adolescent/Parent N= 25**  
Psychiatrist = Very Sat = 69.1%  
MHP = Very Sat = 80.1% QBHP = Very Sat = 82.3%  
**Adult N=45**  
Psychiatrist = Very Sat = 68.3%  
MHP = Very Sat = 85.6% QBHP = Very Sat = 87.6%

### FORREST CITY

**Child/Adolescent/Parent N=2**  
Psychiatrist = Very Sat = 98.3  
MHP = Very Sat = 98.3% QBHP = Very Sat = 98.3%  
**Adult N=2**  
Psychiatrist = Very Sat = 99.2%  
MHP = Very Sat = 99.2% QBHP = Very Sat = 99.2%

### NORTH LITTLE ROCK

**Child/Adolescent/Parent N= 25**  
Psychiatrist = Very Sat = 75.3%  
MHP = Very Sat = 89.2% QBHP = Very Sat = 90.5%  
**Adult N=3**  
Psychiatrist = Very Sat = 90.2%  
MHP = Very Sat = 86.4% QBHP = Very Sat = 80.7%

## EMPLOYMENT OPPORTUNITIES

The agency continues to see the highest quality staff to service the needs of our diverse clientele. We are currently hiring in all locations, full and part-time employee for the following positions:

### Mental Health Positions (Licensed)

#### Therapists

**Minimum Qualifications:** Licensed Psychologist, LCSW, LMSW, LPE-I, LPC, LAC, LMFT, APN or CNS with a specialty in psychiatry or mental health. To apply please submit a resume, cover letter and list of references via email to [thepatcenter@yahoo.com](mailto:thepatcenter@yahoo.com) or fax to [\(870\) 534-4906](tel:(870)534-4906).

### Mental Health (Bachelor's Level)

#### Qualified Behavioral Health Providers (QBHPs):

**Minimum Qualifications:** Bachelor's degree in a human service-related field. To apply please submit a resume, cover letter and list of references via email to [thepatcenter@yahoo.com](mailto:thepatcenter@yahoo.com) or fax to [\(870\) 534-4906](tel:(870)534-4906).

### Office Support Staff

**Office Support Staff (OSS):** Full-time positions for all locations.

**Minimum Qualifications:** Bachelor's degree in business, economics, or human resources related field preferred. To apply please submit a resume, cover letter and list of references via email to [thepatcenter@yahoo.com](mailto:thepatcenter@yahoo.com) or fax to [\(870\) 534-4906](tel:(870)534-4906).

#### Contact Us:

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