

# THE P.A.T. CENTER

"THE PIPELINE"

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## QUARTER REVIEW

### JULY

- 7/3-Beacon Health Webinar (Independent Assessment Referrals)
- 7/4/-Independence Day (Office Closed in Observance)
- 7/8-PASSE: Medicaid & AFM Webinar (An Update for Behavioral Health Providers)
- 7/26-Credible Update: AR Medicaid OBHS Transition Webinar

### AUGUST

- 8/6-DHS Stakeholder Meeting
- 8/8-AFMC Health HIPAA Webinar
- 8/13-First Day of School

### SEPTEMBER

- 9/3-Labor Day



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*People Advocating Transition*

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## SCHOOL IS BACK IN SESSION

The P.A.T. Center is kicking in gear for the 2018-2019 school year. To ensure we were ready for the upcoming school year, we have added to our staff.

Tatiana Hicks, LR, QBHP

Chaquara Watkins, LR, QBHP

Alicia Hill, LR, MHP

Montoyia Key, LR, MHP

Shidah Salaam, LR, MHP

Ronda Black, LR, MHP

Brandon Mays, LR, QBHP

Timmie Dunahue, LR, QBHP

Destinee Bell, PB, Office Staff

Cambria Collins, PB, Office Staff

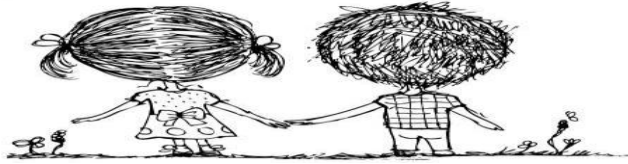
Ebony Wright, PB, Office Staff

Catrice Austin, LR, Office Staff

**ENCOURAGE YOURSELF TODAY! WHEN YOU ARE DOWN, MAKE A LIST. YOU'RE NOT AS BAD AS YOU THOUGHT 😊**

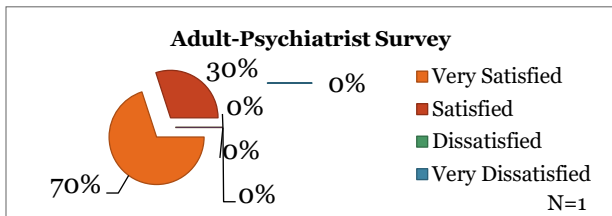
# 5 THINGS THAT I LIKE ABOUT MYSELF...

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_
- 4) \_\_\_\_\_
- 5) \_\_\_\_\_

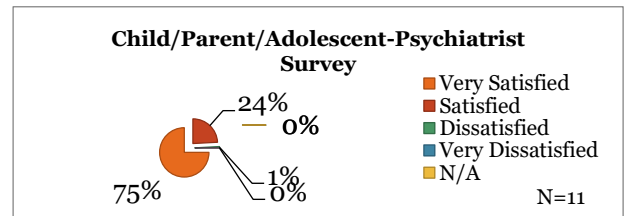


**Quarterly surveys are completed by adult/adolescent/child clients and/or legal guardians to assess efficiency, effectiveness, satisfaction, and accessibility of services. Surveys allows the agency to get input from clients/stakeholders and make adjustments/improvements as needed.**

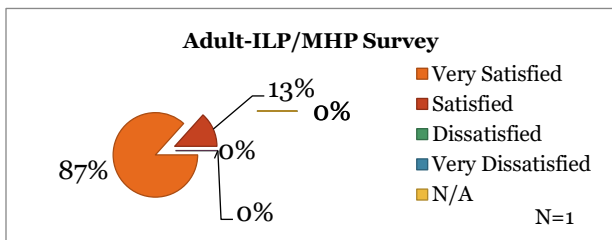
## SURVEY RESULTS



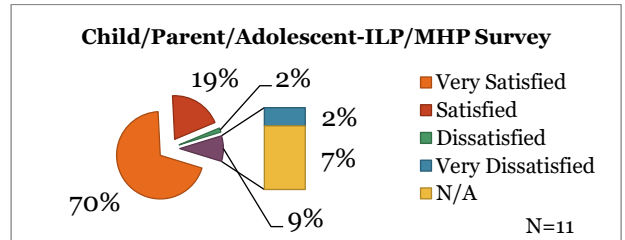
100% were satisfied or very satisfied with Psychiatrist services.



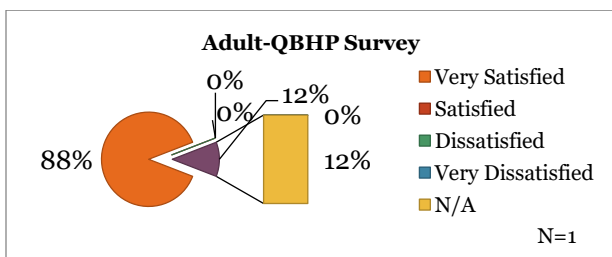
99% were satisfied or very satisfied with Psychiatrist services.



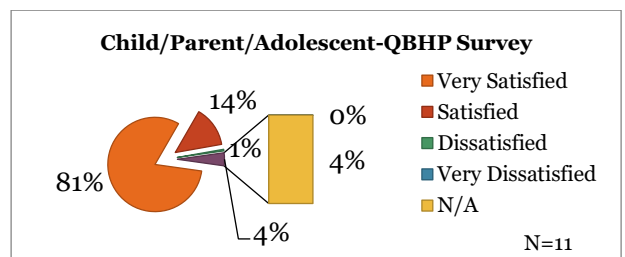
100% were satisfied or very satisfied with ILP/MHP services.



89% were satisfied or very satisfied with ILP/MHP services.



88% were satisfied or very satisfied with QBHP services.



95% were satisfied or very satisfied with QBHP services.



The LR location for The P.A.T. Center has relocated and you can come see us at 9914 I-30 Frontage Road, Little Rock, AR 72209. We're on the move (picture below).



- ❖ The P.A.T. Center received a full 3 year accreditation from CARF in June 2018
- ❖ RSPMI transitioned to Outpatient Behavioral Health (OBH) in June 2018.
- ❖ The P.A.T. Center opened new locations in Forrest City and West Helena.

# BACK TO SCHOOL TIPS



## ***Full-time Qualified Behavioral Health Professionals (QBHPs; formerly known as MHPPs)***

Full time positions for QBHPs for the Little Rock and Pine Bluff areas.

Minimum qualifications:

- Two or more years work experience in the mental health field preferred.
- Must pass all verification and background checks and fitness for duty assignment.
- Formal education requirements are the equivalent of 60 hrs. of college credits (QBHP non-degreed) and/or a bachelor's degree in psychology, nursing, sociology, social work, or a related field (QBHP degreed). Other job-related education and/or experience may serve as substitution for all or part of these basic requirements upon approval of P.A.T. Center Leadership.

## ***Full-time ILPS (Independently Licensed Professionals, NILPS (Non-Independently Licensed Professionals (also known as MHPs)***

Full time positions for ILPS and NILPS for the Little Rock and Pine Bluff areas.

Minimum qualifications:

- Two or more years work experience in the mental health field preferred (ILPS).
- The ILPS/NILPS must pass all verification and background checks and fitness for duty assessment.
- An ILPS is an individual that is licensed to engage in private/independent practice by the appropriate State Board.
- The following licensure can qualify as an ILPS:
  1. Licensed Certified Social Worker (LCSW)\*Licensed Marital & Family Therapist (LMFT)\*Licensed Psychologist (LP)\*Licensed Psychological Examiner-Independent (LPEI)\*Licensed Professional Counselor (LPC)
- The following licensure can qualify as an NILPS:
  1. License Master Social Worker (LMSW)\*License Associate Counselor (LAC)\*Licensed Psychological Examiner (LPE)\*Provisionally Licensed Psychologist (PLP)

*The P.A.T. Center PIPELINE is a quarterly newsletter for stakeholders, clients, parents, community agencies, and referral sources. The PIPELINE provides ongoing updates about P.A.T. Center projects, introduction of staff, and our efforts to improve performance and quality of services. Our aim is to be transparent about internal workings by holding staff and Leadership accountable for day to day operations.*