

P.A.T. Center

620 South Laurel Street, Pine Bluff, AR 71601

www.peopleadvocatingtransition.com

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The P.A.T. Center Vision: “is to be an honorable and professional organization through ethical and innovative leadership at all levels, providing superior services that return productive people to the community. Mental Health is a vital status for the success and development of patients and their families. The P.A.T. Center provides additional opportunities for clients and families to utilize the services outside of the normal classroom setting. The P.A.T. Center will not only focus on the mental health and behavioral issues, but the stability of the home lives as well”.

The P.A.T. Center Mission: “Provide public services to families through family therapy sessions, individual therapy sessions, paraprofessional services and one –to –one support sessions. Provide a safe, humane environment for the staff and patients; Provide information on public programs that offer services to help strengthen the family structure; Provide public information for the parents of the families to help strengthen their work ethic; Provide parental support, regular doctor visits, and services as a resource for outstanding needs in the community”.



The P.A.T. Center has been re-accredited by C.A.R.F. International for three (3) years. C.A.R.F. (or Commission of Accreditation for Rehabilitative Services) is an independent, nonprofit organization focused on advancing the quality of services you use to meet your needs for the best possible outcomes. CARF provides accreditation services worldwide at the request of health and human service providers.



Upcoming Events

June

Child Safety Week 1st - 7th

Therapeutic Summer Program – 15th

Advisory Board Meeting – 12th

July

LGBT Pride Month

Independence Day – 4th

Therapeutic Recreation Week – 2nd week of July

August

Annual Retreat

Past Events

April/May

Autism Awareness Month

All P.A.T. Center employees wore blue for autism every Wednesday.

Administrative Assistant's Day - April 22nd

National Nurse's Day - May 6th

The P.A.T. Center observed Mental Health Awareness Month in May

Each year millions of Americans face the reality of living with a mental health condition. During the month of May, NAMI and the rest of the country are bringing awareness to mental illness. Each year we fight stigma, provide support, educate the public and advocate for equal care. Each year, the movement grows stronger. In 2013, President Obama proclaimed May as National Mental Health Awareness Month and brought the issue of mental health to the forefront of our nation's thoughts.

We believe that these issues are important to address year round, but highlighting these issues during May provides a time for people to come together and display the passion and strength of those working to improve the lives of the tens of millions of Americans affected by mental illness.

For more information, visit the NAMI.org website

P.A.T. Center Employees celebrates Cinco De Mayo with Potluck

The P.A.T. Center employees celebrated Cinco de Mayo on May 5, 2015 by preparing various Mexican dishes. The P.A.T. employees also discussed during a weekly staffing of the importance of Cinco de Mayo. **Cinco de Mayo**, (Spanish: "Fifth of May") , also known as the Anniversary of the Battle of Puebla, holiday celebrated in parts of Mexico and the United States in honour of a military victory in 1862 over the French forces of Napoleon III.

Client and Parent Appreciation Day!!!

P.A.T. Center had a "Client and Parent Appreciation Day" cookout on Wednesday, May 7, 2015. All clients and parents enjoyed grilled hamburgers and hot dog, served with chips and cool drinks prepared by our C.E.O. Mr. Ronald Kirby.

The P.A.T. Center Pipeline is the quarterly newsletter for stakeholders, clients, parents, community agencies, and referral sources. The Pipeline updates about the P.A.T. Center projects, introduction of staff, and our efforts to improve performance and quality of services. Our aim is to have a spirit transparency about internal workings by holding staff and leadership accountable for day to day operations.



New Employees

The P.A.T. Center welcomes:

ShaVonya Stephens, MHPP (PB)

Stephanie Hobbs, MHP (PB)

Jasmine Hudson, MHPP (PB)

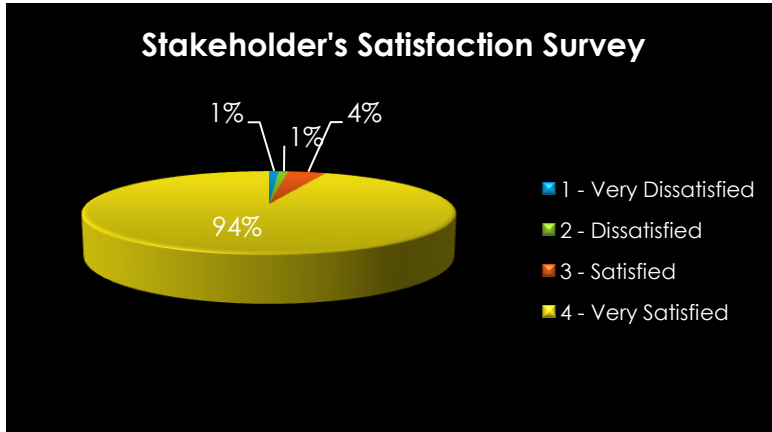
Stacy Knott-Gray, MHP (PB)

Nikita Richardson, MHPP (PB)

Satisfaction Surveys

Stakeholder's Satisfaction Survey

The P.A.T. Center monitored stakeholder satisfaction through surveys in 2015. Agencies/referral sources/stakeholders returned 14 surveys. Ninety - four percent (94.2%) of respondents were satisfied or extremely satisfied with the referral process and services provided by The P.A.T. Center.



N= 14

Stakeholders made comments such as:

Stakeholder 1: Enjoy having the P.A.T. Center employees come in and assist with the students. Would like better feedback in the referral process. Overall, services are much needed.

Stakeholder 2: P.A.T. Center's MHPs and MHPPs do a wonderful job in working with the students. Services from the P.A.T. Center are greatly needed.

Stakeholder 3: Would like to get more information on the referral process.

Psychiatric Satisfaction Survey

Psychiatric Satisfaction Survey measures the overall services provided by our clinic's psychiatrist. Both clients and parents returned 12 surveys. Forty-four percent (44%) of respondents were extremely satisfied with the psychiatric services provided by The P.A.T. Center.

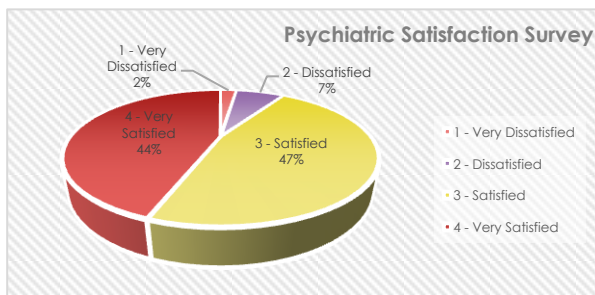
Comments:

Adult Client: Keep up the GOOD Work!

Adult Client: You have to wait months to get an appointment.

Parent: Need more days to see the doctor.

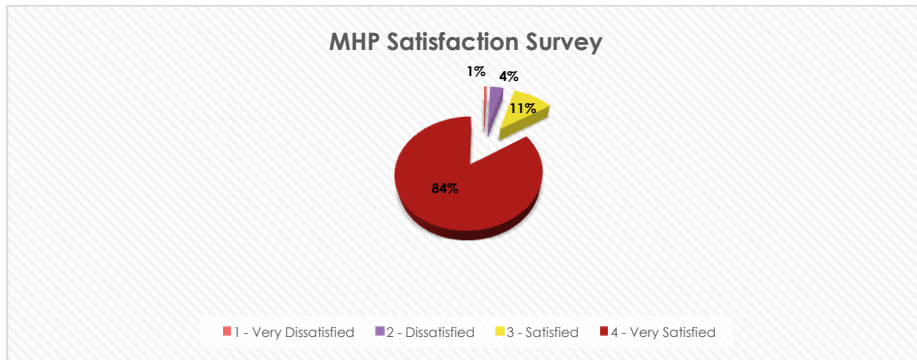
Parent: Very concerned and thorough.



N = 12

MHP Satisfaction Surveys

Client and parents rated the performance of the Mental Health Professionals (MHPs) overall satisfactions. The surveys rated the effectiveness, the efficiency, and the access of services provided by the Mental Health Professionals. Parents and clients returned 17 surveys. Eighty-four percent (84%) of the respondents were extremely satisfied with the services provided by the P.A.T. Center's Mental Health Professionals.



N= 17

Comments:

Adult Client: I love the help I receive at the PAT Center.

Child/Adolescent: They are great!

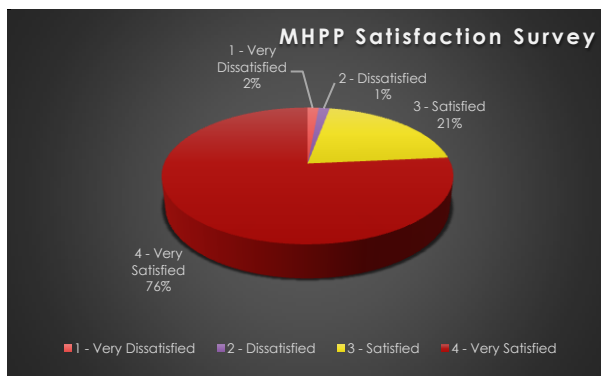
Parent: Always sensitive and responsive to concerns.

Parent: I really love the fact that they are very concerned and want to help with my son's behavior problems.

Parent: I love the work the PAT Center is doing. Keep up the good work.

MHPP Satisfaction Surveys

The Mental Health Paraprofessionals were rated on their overall satisfaction based on the effectiveness of services, the efficiency of services, and access to services provided. Clients and parents submitted a total of 17 surveys. Seventy-six percent (76%) of the respondents were extremely satisfied with the services provided by the Mental Health Paraprofessionals at the P.A.T. Center.



N= 17

Comments:

Parent: Very caring and thorough

Child/Adolescent: Great Job!

Child/Adolescent: They are great!

Adult Client: Services are great!